

## Pricing Notice

Effective immediately, a freight surcharge will be applied to all Caroma and SSI branded toilets

The ongoing Covid-19 pandemic has caused a chaotic and unprecedented disruption to shipping programs around the globe. This has resulted in severe container shortages and long shipping delays. Even when paying three times the standard shipping charges, containers are largely unavailable. This situation is currently worsening and doesn't look to correct for some time. We simply cannot absorb the entirety of additional costs any longer. The fairest solution is to cost share these fees by implement a temporary shipping surcharge on all toilets sold until shipping costs normalize.

## **SURCHARGE**

Regardless of the purchasing program being used, shipping surcharges will be as follows:

All One Piece Toilets: \$19.00each
All Two-Piece Toilets: \$15.00 each

These surcharges represent less than half of actual shipping cost increases. Surchases will come into effect on Wednesday, April 28, 2021. These charges do not represent a permanent price increase, will be reviewed regularly and removed when shipping costs normalize.

If you have any questions, please contact your sales representative, or contact us directly. We thank you for your understanding.

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